



US005703937A

United States Patent [19]
Saltzman

[11] Patent Number: 5,703,937
[45] Date of Patent: Dec. 30, 1997

[54] VOICE DICTATION CONSULTING SYSTEM
AND METHOD

[75] Inventor: Jeremy Saltzman, Norwalk, Conn.

[73] Assignee: Dictaphone Corporation, Stratford,
Conn.

[21] Appl. No.: 606,092

[22] Filed: Feb. 23, 1996

Related U.S. Application Data

[63] Continuation of Ser. No. 370,957, Mar. 2, 1995, abandoned,
which is a continuation of Ser. No. 124,678, Sep. 23, 1993,
abandoned, which is a continuation of Ser. No. 723,022, Jun.
28, 1991, abandoned.

[51] Int. Cl. 6 H04M 1/64

[52] U.S. Cl. 379/88; 379/201; 379/214

[58] Field of Search 379/67, 88, 89,
379/201, 211, 213, 214

[56] References Cited

U.S. PATENT DOCUMENTS

4,602,129 7/1986 Matthews 379/88
5,355,406 10/1994 Chemicnski et al. 379/88

OTHER PUBLICATIONS

"Introducing VMX works", VMX Inc., pp. 1-6, Apr. 1990.

Primary Examiner—Fan Tsang

Attorney, Agent, or Firm—Curtis Morris & Safford P.C.;
Gregor N. Neff

[57] ABSTRACT

A voice processing system and method whereby communication can be established between two parties without direct, personal contact between the two. It is a system whereby a caller receives a reply to a question or problem even though the parties are unable to directly contact one another and are not part of the same dedicated telephone system. This is accomplished by receiving the call, recording the inquiry and giving the caller an identification number. The other party will access the recorded call, record a reply to such call and the system will store the response so as to be accessible by the initial caller upon use of the assigned identification number.

10 Claims, 4 Drawing Sheets

